

surfaces

byhynes

Annual Catalogue

Excellence | Honesty | Integrity



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Celebrating 40+ years of service

Hynes brings together a unique combination of products and services to fulfil the needs of custom, volume, investor and commercial builders. Founded in 1976, Hynes remains a family-owned-and-operated business with a vision to be the dominant hassle-free supplier of Tiles, Timber and Laminate Flooring in Australia.

With over 40 years of experience, Hynes has a proven track record of being able to service the Tile, Timber and Laminate Flooring requirements of all builders and developers, regardless of size and structure.

Surfaces by Hynes offers an indomitable service to industry professionals in Victoria and interstate, focussed entirely on builders. With over 1000+ products to select from, Surfaces by Hynes provides the latest product advancements and services to ensure an exquisite result with profitability being the key.

Excellence
Honesty
Integrity

Image featuring: Brooklyn 105 Newtown



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Over 1000+ products to select from

The latest product innovations and advancements are sourced by our expert product development team whilst working along side international professionals. Our design team consider all feedback and transform these ideas into the latest trends for your clients needs.

Image featuring: Silver Shadow Grey High Gloss Porcelain



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We take the environment seriously by liaising with our manufactures to improve our product lines with the latest advancements. Today more than ever, timber, if it is sourced correctly, is one of the most renewable resources in the world. TimberTop® uses timber that is planted for the production of natural rubber as the base for products.

TimberTop® takes great pride in the fact that the majority of the 3-layer engineered flooring composition encompasses the usage of renewable timber resources. TimberTop® is an environmentally safe and beautiful product.



Image featuring: TimberTop Mauritius Oak



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Showroom displays are designed and created based on functionality, accessibility, space, sales and trend. Experience maximised sales with your customised display library specifically designed to suit your requirements. Surfaces by Hynes provide a service where nothing is impossible. Displayed samples are serviced by a dedicated account manager with support from our merchandise team. Colour samples are provided free of charge when contracted to a client of ours.

Image featuring: Paradise Tortora

Introducing TimberTop Room Planner

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Keeping up to date with the latest industry must haves, Surfaces by Hynes provides *Room Planner* software to all clients. This technology allows your client to select and visualise their timber floors in a living environment.

Let your imagination run wild with over 40 settings and over 22 colours to choose from.



- ◆ Accessible from your clients home
- ◆ 40 settings to select from
- ◆ Flooring angles can be alternated
- ◆ Save to your favourites & share with friends
- ◆ Compare between colours
- ◆ Upload your own home

Image featuring: TimberTop Tasmanian Oak Matte

Backed with decades of experience, Surfaces by Hynes dedicated customer support team will ensure required stock is always available for every job.

Once your slab report is received and evaluated, stock is committed accordingly. Your job will be scheduled once delivery call up received.

With our experienced team of drivers and branded trucks, deliveries and extras are handled in a stress-free manner.

All jobs are checked prior to leaving our warehouse.

When delivering to site, each driver will hand deliver the required goods to location, and delivery details are recorded for security.

Tiler instructions are provided whenever necessary.

1

Orders are packed securely and checked by staff

2

Orders are quarantined and double checked before final packing

3

Orders are shrink wrapped for delivery

4

Orders arrive securely to site and items are hand unloaded

5

Orders are stacked in a nominated area, away from street viewing and photographed for confirmation



Our sales team has decades of experience and follows the philosophy that no request is too much.

Led by our dynamic sales Manager, the team has energy and knowledge to handle all of your sales needs.

Our customer focus makes us unique.

Image featuring: TimberTop Flooring

Direct to Builder
Dedicated Account Manager
Timely Delivery Service
Display Home discount
Contract pricing
Product support
Technical Information
Stock allocations
Access to Room Planner
Merchandise Support
Sample Support
Tailor Made Catalogues
Marketing Support
Ongoing Training
Website Support
Promotional Support
Showroom Maintenance
Social Media Awareness
Onsite support
Warranty support



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